

## Stage 2 Networks No-Spam Policy

This policy further defines some of the prohibited actions as found in Stage 2 Networks' Acceptable Use Policy, a part of the hosting agreement you executed when subscribed to Stage 2 Networks' service and which outlines the acceptable and prohibited actions on your hosted account.

**Owners of Stage 2 Networks hosted accounts are responsible for the complaints and consequences arising from use of your hosted account.**

**Upon discovery or notification of these service abuses, Stage 2 Networks will investigate and, without prior notice to you, may disable any account in order to protect the security, integrity and usability of the hosting services and the Stage 2 Networks servers and shared network.**

### Reporting Spam

Stage 2 Networks defines SPAM, also known as Unsolicited Commercial Email (UCE) or Unsolicited Bulk Email (UBE), as any email message the recipient considers unsolicited and of a commercial nature or email sent in bulk.

Stage 2 Networks expressly prohibits the sending of SPAM through its network and servers. If you believe that you have received SPAM (as defined above) from Stage 2's network, please send a signed complaint along with the message you received, including its complete email headers, to [support@stage2networks.com](mailto:support@stage2networks.com).

Stage 2 Networks does not investigate or take action based on anonymous SPAM complaints.

### Prohibited Email Activities

#### **Sending UCE/UBE, also known as SPAM:**

Defined as the sending of email to recipients who consider the message unsolicited email of a commercial nature or the sending of email in bulk to recipients who consider the message unsolicited email of any nature. It is one of the most serious account abuses.

#### **UCE or SPAM Response Collection:**

Defined as the collection of responses, directly or indirectly, from UCE or UBE sent by you or UCE or UBE sent on your behalf.

#### **Web Site Advertising via UCE or UBE, also known as SPAMvertising:**

Defined as the sending of email which:

1. is UCE or UBE as defined above; and 2. contains direct or indirect links or references to one or more web sites. This also includes the use of third-party email accounts, servers or services to SPAMvertise the site(s).